



ZEPP TENNIS 2 USER GUIDE

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# Getting Started

## What's In The Box



## Compatible Phone Models

### iOS Compatibility

iOS 10 and above.

### iOS Devices

iPhone 5 and newer

iPad 4th Gen and newer

iPod Touch 6th Gen and newer

iPad Mini 2 and newer

### Android Compatibility

Smartphones with Android OS 5.0 and above using Bluetooth 4.0 LE and newer. Devices that only have Bluetooth 4.0 A2DP only are not supported for Zepp 2.

## Download the ZEPP Tennis App

You will need to download the free Zepp Tennis app to use your sensor or the video features.

1. Click on the App Store or Google Play icon on your iOS or Android device.
2. In the search toolbox, enter Zepp Tennis.
3. There will be an icon with an add feature that says "Get" for iOS users and "Install" for Android users. Click this icon. A new green icon will appear asking "Install App". Tap it.
4. Once the download is complete you can find Zepp Tennis in your Apps.

## Charge Your Sensor

We recommend charging your Zepp 2 sensor before each session. Charging usually takes 1 - 2 hours. The battery life of the Zepp 2 sensor will last 6-8 hours before you have to charge it again.

Connect the sensor to the magnetic charging cable. If you feel any resistance simply turn the sensor 180 degrees or until sensor snaps into place.

The orange blinking LED indicates that the sensor is charging. We recommend charging the sensor until there is a solid green on the charger.



## Setup Your Account

1. Open up the app, and select “Log In With Your Account”.
2. Next select “Sign Up.”
3. Enter your email address and select “Next”.
4. Enter your first name, last name, and password (twice) then select “Sign Up”.
5. Confirm or edit your username and select “Next”.
6. Select “Zepp Sensor” to connect your sensor.

## Connect Your Sensor

1. Hold the power button down for 4 seconds to turn on your sensor. The white LED will flash twice indicating that the sensor is turned on.
2. Select “Connect Zepp Sensor” from the Choose Device screen or the gray sensor icon on the Record tab.
3. The sensor name will show up on Sensor List. If you do not see the sensor name, be sure your device’s Bluetooth is on.
4. Select the sensor name in the list to connect the sensor.
5. In the "My Sensor" menu you can see your sensor’s battery level and updates to your sensor’s firmware (if available). You can also rename the your sensor.

## Mount Your Sensor

Zepp Tennis 2 comes with three mounting options: the flex mount, pro mount, and insert mount. Use the mount that best fits your racquet.

### FLEX MOUNT

To use the Flex Mount:

1. Wrap the mount around the butt of the racquet. Align the markings on the top of the mount with the face of the racquet.
2. Align the Sensor with the markings on the attached mount.



### PRO MOUNT

To permanently attach the Pro Mount to a racquet:

1. Clean the butt cap of the racquet.
2. Remove the backing sheet from the mount.
3. Press and hold the mount down for 10 seconds.
4. Wait 24 hours before using.
5. Insert Sensor into the mount and turn clockwise to lock into place.

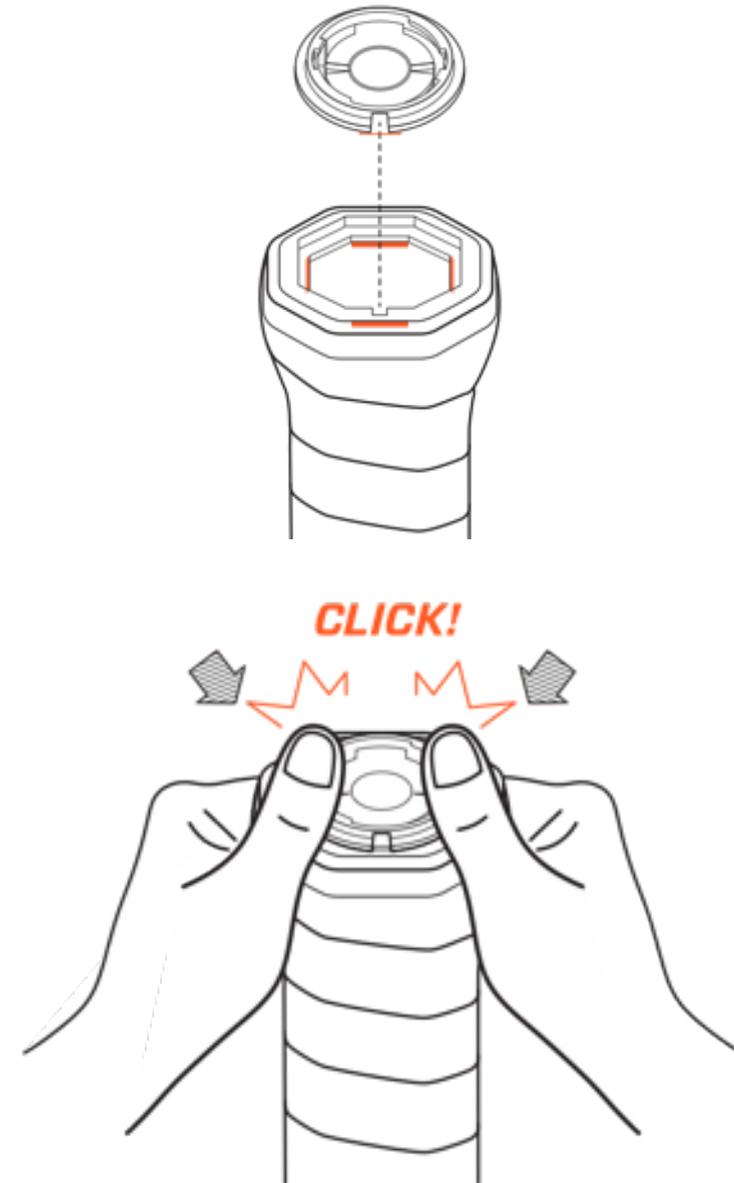
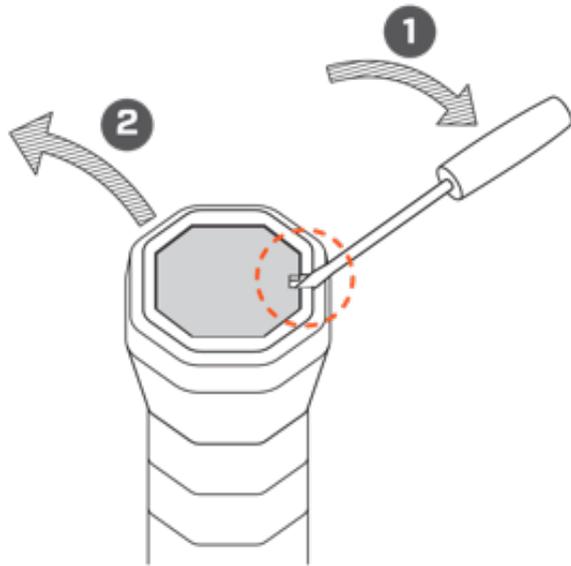


## INSERT MOUNT

To use the Insert Mount:

[zepp.com/tennis/insertmount-racquetlist.html](http://zepp.com/tennis/insertmount-racquetlist.html)

1. Check the link above to confirm your racquet is supported.
2. Pop out butt cap with a screwdriver.
3. Align and press mount firmly down until you hear a click.
4. Insert Sensor into the mount and turn clockwise to lock into place.



## App Overview

## Feed

The Feed features videos and matches, shared by other Zepp players. To add a post to the public feed, tap the plus icon in the top right and select a video to share, along with a comment.

Each post can be hearted or commented on by the community. Select ALL FEEDS to view all posts, or FRIENDS to view just posts from those you follow.

The Feed tab is also the home of your Notification center, where you can view activity alerts including comments and hearts on your posts, as well as new followers.

## History

The History tab shows your complete match record, including each day's performance, match reports, and the video album.

The number of strokes today is listed at the top of the screen. Select the arrow to see more details. Zepp Tennis categorizes strokes by type. Select each stroke type to see detailed statistics.

Below the strokes are your matches, divided among singles and doubles. Select a match to see statistics and video album from that match.

Select the sensor icon in the top right corner to manage/connect your sensor. A green icon indicates a successful sensor connection.

## Record

You can start a singles or doubles match while using a sensor. Or you can just record video clips or keep score for a match, without a sensor.

To start a match, select the court where the match will be played. Zepp may automatically locate a nearby court for you, or you can tap the location bar then select from the list of nearby courts or create a new one. Next, select singles or doubles and select the Start button.

Next select partners and opponents, and connect sensors, if any. You can add players who already have Zepp accounts, or directly add a player who does not yet have a Zepp account. You can also assign someone on the sidelines to act as scorekeeper. They can track the match point by point and the app will use their inputs to generate Advanced Statistics about the match. You can also set up the phone on a tripod to automatically capture great moments in the game on video. Finally, select Start Match.

When the match is finished, confirm the score and connect the sensor to synchronize the sensor data. The app uses that data to update the day report and to generate match statistics and video highlights.

## Notification

The Notification tab shows match invites, follows, along with likes and comments from other users.

## Profile

Your profile summarizes your activity within Zepp Tennis.

Select the player icon in the upper right to search for and follow players who have Zepp accounts.

Select the gear icon in the upper left to modify your settings and personal information. Select the diamond icon to see the status of your Premium subscription. All users start with a free trial to the premium features.

Select a number to see who you are following, who your followers are, and see all the posts to the feed you've made.

Select an icon to set your racquets, see your ranking among those you follow, and to see your Zepp Credits.

Select the map of the courts checked in view them. Slide and zoom the map to see them all.

Select the Statistics tab to view your match statistics, personal bests, and career totals.

## Match Statistics

## Stoke Types

Zepp Tennis classifies each stroke based on the type of swing (forehand, backhand, smash, serve, and volley), and ball spin (top spin, drive, and slice). Select the type and spin to analyze statistics for each part of your game so you can identify your strengths and weaknesses. Tap the # or % to display the number or percentage of total strokes.

## Ball Speed

Average and maximum ball speed for each type of stroke and spin.

## Impact Location

The Zepp Tennis 2 sensor detects the ball impact location on the racquet. The app displays the percent of impacts in the racquet's sweet spot and a cloud of these impacts on the racquet for each stroke type and ball spin.

## Average Ball Spin

The Zepp Tennis 2 sensor also detects ball spin. The app displays the average ball spin for each stroke type and ball spin.

## Score Keeping

If a scorekeeper on the sidelines tracked the match point by point, the Match Report also includes Advanced Statistics.

## Video

## Smart Rally Capture

Pair a Zepp sensor to automatically record and crop video on every rally. Smart rally capture requires at least one sensor for singles and at least two sensors on one side for doubles.

Setup smart rally capture by following these steps.

1. Tap the Record tab, select a court, and add players.
2. Pair at least one sensor to a player.
3. Enable Connect Multiple Sensors at the bottom of the screen to enable sensor pairing on other players.
4. Tap the green play icon to begin the match.
5. Tap camera icon in the bottom left of the record screen in order to activate Smart Capture video recording, which will capture video of every rally.
6. Tap the video thumbnail to review your first video captured to ensure proper framing of the court.

## Manual Capture

If you don't have a Zepp Tennis 2 Sensor, or don't want to use smart rally capture, you are also able to capture great moments manually.

Have someone courtside select the camera button and follow the action. When a highlight moment occurs, they can tap the 5s button to save off a recording of the previous 5 seconds of video. No need to anticipate or to miss a highlight moment.

## Best Rallies

When using smart rally capture, the app automatically picks out your best rally videos based on key performance metrics so you can review and share them instantly.

## Video Effects

With a touch of magic, Zepp makes you look like a pro! Apply broadcast style video and audio effects to your rally videos, then post them to the Zepp feed and share them with your friends on social networks.

## Community

## Leaderboards

Your match results are ranked on the leaderboards for each court, and for your personal ranking among those you follow. Challenge opponents and see who is the best among your friends.

## Court Check-ins

Every time you record a match at a court from the Record tab counts as a Check-in. The Check-in map on the Profile can help you identify your favorite courts.

## Posting and Sharing

You can post your match reports and video clips to the Zepp Tennis Feed. You can also save and share them to other social networks.

## Followers and Following

You can follow the activity of friends and others in the Zepp network. The Following tab in the Profile lists all the users who you follow. The Follower tab lists all users who follow you.

The Friends tab in the Feed shows posts only from those you follow. The Ranking in your profile shows how your performance compares to those you follow. You will get a notification when a user follows you.

## General Information & Specifications

## Settings

Access these settings from the gear icon in the upper right of the Profile.

### **My Account**

Edit your photo and personal information. Be sure your height and weight are correct in order to get accurate stroke data.

### **My Sensors**

Manage sensors connections, sensor names, and sensor firmware.

### **Apple Watch (iOS only)**

Instructions for using a Zepp Tennis 2 sensor with an Apple Watch.

### **Units**

Choose imperial or metric.

### **Camera Settings**

Change video related settings including frame rate.

### **Storage and Sync**

Manage recorded videos, caches, and changed synchronization settings.

### **Help**

Instructions, videos, and on-line documents.

### **Feedback**

Let us know your feedback so Zepp can provide a better experience.

## Firmware Updates

Zepp will periodically update the sensor firmware to further improve sensor performance. Go to Personal Profile -> Sensor to access the sensor management page, an upgrade notification will show if one is available. Upgrading takes 2 to 3 minutes to complete.

## App Updates

Zepp periodically adds new features, updates, and improvements to the Zepp Tennis app. It is recommended that you keep your Zepp Tennis app updated to the latest version.

## Using Your Zepp Sensor In Wet Conditions

Your Zepp sensor is sweat-proof, rain-proof, water resistant, and can function with light water exposure.

## Specifications

### **Size**

Length: 1.1in / 25.4mm, Width: 1.1in / 2.4mm, Height: 0.48in / 12.3mm,  
Weight: 0.22oz / 6.25g

### **Sensors**

Dual accelerometers, Dual 3-axis gyroscopes

### **Battery**

Built-in rechargeable Lithium Ion Battery, lasts up to 8 hours, 1.5 hours to fully charge

### **Connectivity**

Bluetooth LE

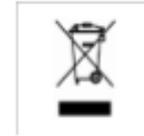
## Support

Troubleshooting and assistance for Zepp Tennis can be found online at <https://support.zepp.com>.

## Return Policy and Warranty

Zepp provides a one-year limited warranty on all hardware. Under conditions of the warranty agreement provided with your sensor, purchasers will be entitled to repair or replacement of defective units. The warranty begins from the date of initial purchase. Warranty information and the Zepp online web store return policy can be found online at <https://support.zepp.com>.

## Regulatory and Safety Notices



This symbol on the product or its packaging signifies that this product has to be disposed separately from ordinary household wastes at its end of life. Please kindly be aware that this is your responsibility to dispose electronic equipment at recycling centers so as to help conserve natural resources. Each country in the European Union should have its collection centers for electrical and electronic equipment recycling. For information about your recycling drop off point, please contact your local electrical and electronic equipment waste management authority or the retailer where you bought the product.

- Do not dispose of the Zepp sensor with household waste.
- Batteries are not to be disposed of in municipal waste stream and require separate collection.
- Disposal of the packaging and your Zepp should be done in accordance with local regulations.

For additional information on disposal and recycling, including contact details of a distributor in your region, please visit <https://support.zepp.com>

