ZEPP™

ZEPP GOLF USER GUIDE

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Getting Started

What's Included

iOS & Android Requirements

iPhone 4S+ and newer, iPad 3rd Generation, iPod Touch 5th Generation

iOS 8 +

Android 4.4.2 +

* Please Note: that iPhone 4s may have limited compatibility

Downloading the Zepp Golf App

You will need to download the free Zepp Golf app to use your sensor or the video feature.

1. Tap on the App Store or Google Play icon on your iOS or Android device.

2. In the search toolbox, enter Zepp Golf.

3. There will be an icon with an add feature that says "Free" for iOS users and "Install" for Android users. Click this icon. A new green icon will appear asking "Install App". Tap it.

4. Once the download is complete you can find Zepp Golf on your device.

Getting to know the Zepp 2 Sensor

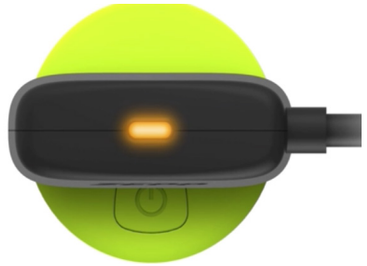
Battery Life and Charging

It is recommended to fully charge the sensor prior to use. This may take up to 1.5 hours for a full charge. The battery will last up to 8 hours. If you feel magnetic resistance between the sensor and charger, rotate the sensor 180 degrees or until the sensor snaps into place and charges.

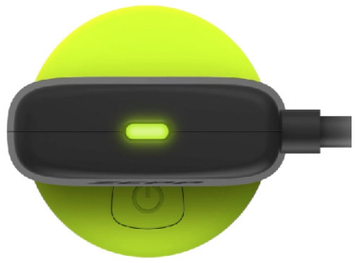
LED Indicator Lights

Low battery indicator on the sensor is a blinking red LED light.

While charging your sensor you'll see a blinking orange light.

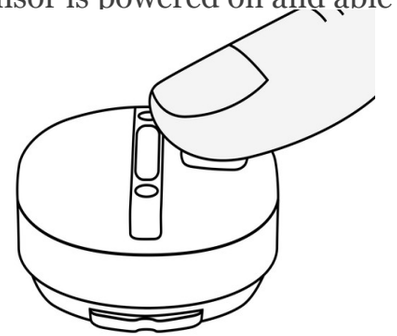


When charging is complete a solid green LED light will be visible on the Zepp 2 charger.



Turning on your Zepp 2 Sensor

Hold the power button for 4 seconds to turn it on. The Zepp 2 sensor LED light will blink twice and remain off during use. You can capture swings while the sensor is in this mode. Click the power button once and the LED light will blink 3 times which will indicate that the sensor is powered on and able to record swings.



The Zepp 2 sensor will automatically power off if no swings have been taken for 15 min.

Pairing your Zepp 2 Sensor to your mobile device

1. Enable bluetooth on your mobile device
2. Login or Create an account in your Zepp Golf app
3. Tap Training menu icon
4. Tap 3D Swing Analysis
5. Tap Zepp 2 sensor icon on the top left of the screen
6. In “My Sensor” menu tap Zepp 2 sensor icon in the right hand corner of screen
7. Turn on your Zepp 2 sensor
8. Your Zepp 2 sensor will be discovered under “Discovered Sensors”
9. Tap the sensor name to connect
10. Zepp 2 sensor is now connected

Mounting your sensor

Put the sensor in the golf mount and turn clockwise until the sensor locks into the golf clip. After you have inserted the sensor, attach the mount to the glove by sliding it over the tab of your glove so that it fits squarely in the center.

Flash Storage Capability

The Zepp 2 sensor has two different modes.

Online Mode: When the app is connected to the Zepp 2 sensor you will notice that the sensor icon will be solid yellow in the app.

Offline Mode: This is when the sensor is turned on but not connected to the app.

For Zepp Golf, it is recommended to operate in online mode since the club you swing with is regularly changed and the length of the club is used to determine the club head speed metric.

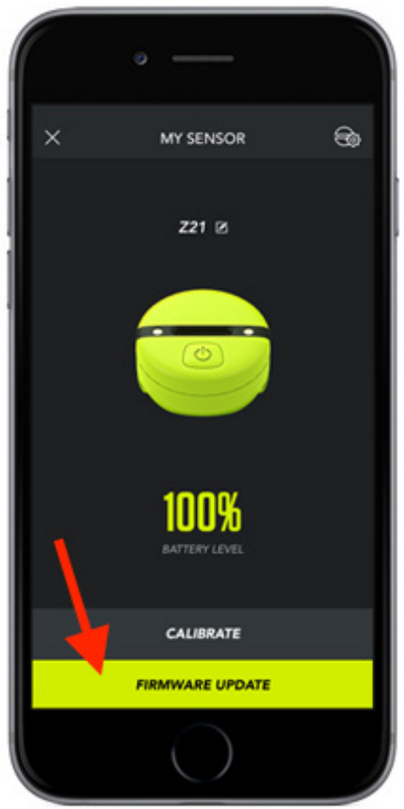
In online mode, the Zepp 2 sensor is connected to the app on your mobile device. All captured swings are stored immediately and saved to the app. If you lose connection of capture swings. In offline mode, all your swings will be stored locally on the sensor until you reconnect the app again. Once reconnected to the app all the swings stored on the sensor will be synced to the Zepp Golf app

You will be presented with a “Sync Data” dialog box that will ask you to “sync now” or “Disregard”. You can choose which user to sync the data to from this screen.

Firmware Updates

Updating the firmware will improve accuracy and overall performance of the sensor. To check if a firmware update is available, sync the sensor to the app. If an update is available you will see the “firmware update” notification in the “My Sensor” screen of the Zepp Golf app.

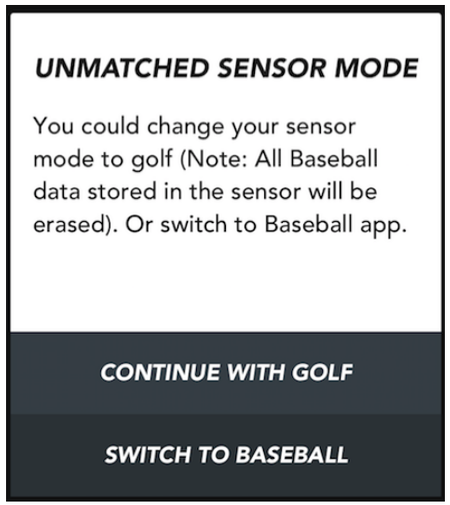
A mandatory firmware update will be sent from our servers from time to time, once the sensor is connected to the app. If a mandatory update is available make sure that the sensor is fully charged and that you allow at least 3 mins for the update to complete.



Multi-Sport Functionality

Your sensor will work with 2 Zepp Sports Apps: Zepp Golf and Zepp Baseball. Simply download the mobile app of choice and attach the sensor to the appropriate bat, or golf mount. To use the sensor for a different sport, connect your sensor to your mobile device and open the app of your choice. A popup menu will appear asking you to change modes of the sensor. Tap either continue or switch option to the sport you want to use.

Once mode is changed a notification will inform you that the change was successful.



Training with Zepp

What the Zepp Sensor Measures

Club/Hand Speed

Club Speed measures in miles per hour (MPH) or kilometers per hour (KPH) how fast your club head is traveling at the point the club impacts the golf ball. Hand Speed measures how fast your hands are traveling at the point it impacts the golf ball.

Club/Hand Plane

Club plane measures how closely your backswing plane matches your downswing plane. Hand Plane measures the path your hands make in the backswing compared to the path they make on the downswing. Ideally, the closer the plane matches, the better the golf swing.

Tempo

Tempo is the ratio of the measured time in seconds it takes to make a back swing versus the measured rate of time in seconds it takes to make a down-swing until impact. Tempo is the natural rhythm and timing of the swing. You want your swing to not only happen in a timely manner but in a consistent way with every swing.

Backswing Position

This is the measurement of degrees of the angle of the club shaft between address and the top of backswing. It is measured by the change in angle at address to the angle at the top of the swing. At address the club is at zero (0) degrees.

Hip Rotation

Hip Rotation measures the degrees you rotate your hips on the backswing and then the degrees of rotation at impact. It is captured in the app when the phone is placed in the front right (righties) or left pocket (lefties). To ensure the app stays open, we recommend enabling the screen lock function located in the control center.

Note – Mobile device must contain a gyroscope in order to capture hip rotation.

3D Swing Analysis

Review and replay your swing captured by the Zepp 2 sensor in 3D. Rotate and analyze your club path from any angle by moving your finger left or right to navigate around the swing. Drag up or down to view from a top angle.

Dashboard View

The Dashboard View is the dashboard that shows you the results of the swing you are analyzing captured by the Zepp 2 sensor. The metrics within the dashboard view comprise of the algorithm that makes up your Swing Score. Metrics within the dashboard view include club speed, hand speed, club plane, hand plane, tempo, backswing position, and hip rotation. Mobile device must contain gyroscope and be placed in front pocket at the time of swing capture in order to capture hip movement.

Video Swing Analysis

Using your phone or tablet you can record a video to analyze a swing. There are two modes for video capture – automatic & manual. The Automatic Video Capture mode can only be used while the Zepp 2 Sensor is connected to the app, whereas the Manual Video Capture mode can be used without the sensor.

To get started, tap the video camera icon located at the top right corner of the 3D or dashboard view followed by the record icon.

Go to the video settings by tapping the settings button at the top of the video view and choose whether you'd like to use a countdown timer (manual mode only), if you would like to enable the framing guide, your dominant hand, and perspective you will be recording from. We recommend using the framing guide for easier comparison to the Pro videos available in the app

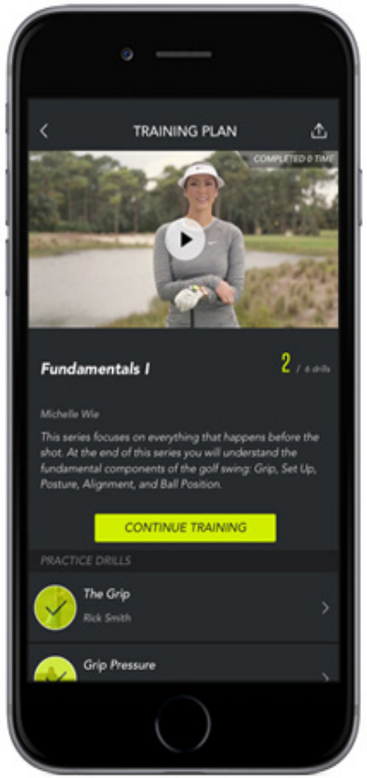
Next, select whether you would like to manually record your swings by either having someone record you or via the count down option found in the settings. Users with a Zepp 2 sensor can also choose the option to automatically record their swings. Once your are aligned with the framing guide either begin recording for the manual mode, or simply swing away when using the auto mode and each swing will be recorded in the app!

Smart Coach

Smart coach is a personalized training program to help you improve your swing. In the app we have PGA/LPGA Tour players along with world-renowned PGA golf instructors who will help recommend a focus on specific issues based on your golf swing.

Training Plans

Training Plans are a set of drills that range from the swing fundamentals to speed and power. The training plans better illustrate the techniques needed to help improve your swing.

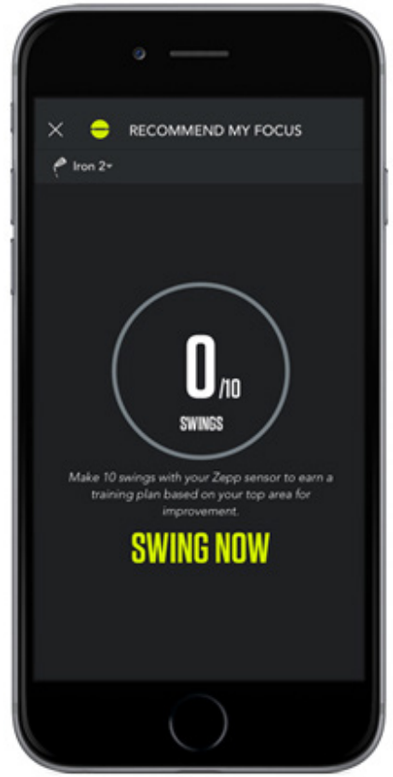


Training Test

At the end of each drill is a training test. Connect your Zepp 2 sensor and take 10 swings to determine how well you are doing with your current training plan. The score consists of your speed, tempo, club plane, and back swing position.

Recommend My Focus

Take 10 swings with the Zepp 2 sensor and Zepp will recommend a training plan based on your data. This is a good way to start if you don't know which plan to begin with.



Instant Evaluation

You can receive instant analysis and evaluations that help you focus on your training. You can choose a 10 swing eval or a 3 swing eval. Depending on your data, Zepp will recommend a specific training plan to help improve your swing, along with your average swing performance.

Zepp Insights

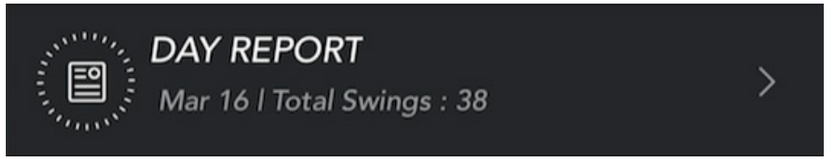
This report will take users who have captured at least 30 swings for a certain week and provide them with their top metric as well as a metric that can use improvement. Both of these measurements are calculated based on your swing performance for the week in comparison to your swing goals. The metric that averages nearest to its goal will be outlined as your top stat whereas the metric that averages furthest off is considered the recommended focus. Tap the history icon and swipe to the right to see all your Zepp Insights reports for any given week.

Pro Players

Zepp Golf has multiple Professional player's swings located in the Pro Players section of the app. Here you can view Michelle Wei and her swings in 3D using the Zepp sensor. In addition, you can view a slow motion replay of her swing from the back or face on view and compare each of these replays in slow motion to your own swing captured in the app using the Zepp 2 sensor or captured using the video tool!

Day Reports

Day reports provide a detailed analysis on your swing sessions and how you're performing against your goals. In your Day Report, you will be provided with your average swing score, number of swings, number of clubs used, and an overview of general stats - Tempo, Backswing Position, Club Plane Comparison, Hand Plane Comparison, and Club-head speed for a selected day in which you captured swing data.

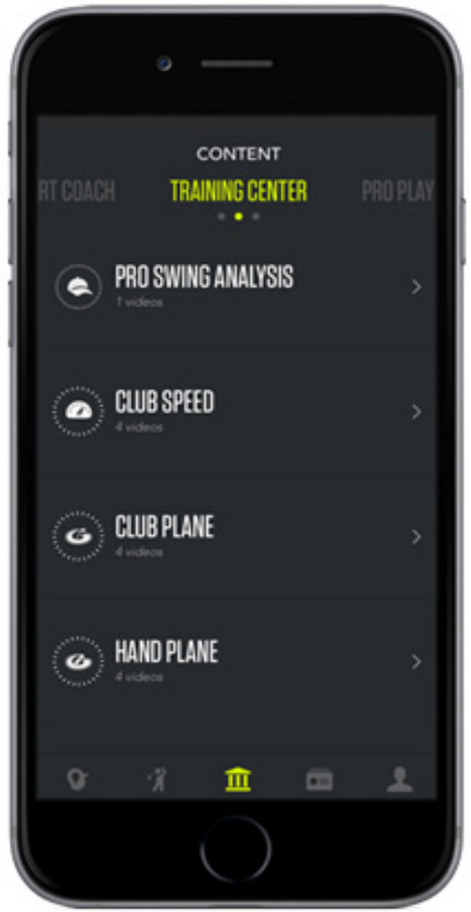


Feed

The Feed includes achievements shared by fellow Zepp users, highlights from Zepp athletes, news for Zepp users, and more. Publicly share your best Zepp results to a social network and your post could get featured in the Feed.

Training Center

Located in the content section, the Training Center features tips and drills aimed to help improve each specific metric captured by Zepp Golf. The video overviews are covered by PGA Pro Patrick Shea and the tips and drills are covered by PGA tour coach Rick Smith.



Coaching with Zepp

Add/Remove a Player

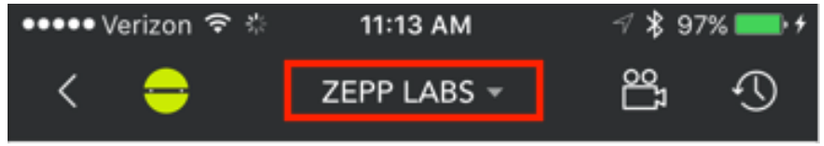
To add or remove a player from your account, select “Profile” then select “Players”. To add a player, select the “+” sign located in the top right corner. Enter all the information of your sub user like name, email address, handedness, and the presets. Email address so the player can view swings by downloading the Zepp Golf app. The coach can view the swings the player takes as long as the player has a Zepp 2 sensor.

To delete a player, select the player profile in which you would like to remove. Tab on “edit” in the top right corner of screen. Tab on the “trash can icon” in the top right corner of screen. A popup screen will appear confirm your decision. Tap on “Remove” to delete the player

A popup screen will appear confirm your decision. Tap on “Remove” to delete the player.

Switch Between Players’ Captured Swings

Capturing swing data for different players is done by selecting the player in the “Change Golfer” tab located in the “3D swing analysis view”. Above the 3D avatar there is section that contains the name of the current player. To switch between players, simply tap the name to open the “Change Golfer” tab which contains all players. Select accordingly and swing! All swings will then be saved under that specific player’s account.



View a Players Swing History

To view swing data for a specific player, you must first select their profile under the "Change Golfer" menu located in the 3D view as explained above. Once the player is selected, tap the history icon located in the top right corner of the 3D view. This will open the full history for the player and categorizes swings according to the month and day in which they were captured.

View a Player's Day Reports, Change a players swing goals and update Golf Clubs

Day Reports contain averages for a particular player for all metrics each day swing information is captured. Selecting "Players" in the user profile menu can access the day reports for each player. From here, select the player to open their profile. In the player profile you can select "history" option to access their day reports. Similarly, you can change a specified player's swing goals and golf clubs.

Sync Status

Sync status relates to whether or not a player has an email address associated with their player profile. It will also indicate whether or not they have accepted the sync request email that is sent when an email is added to a player's account. This status does NOT indicate that a players swing information has synced with the cloud nor does it affect players swing information. Each of the Sync Status terms are defined below:

Not Synced: The player does not have an email address associated with their player profile

Pending: The player has an email address associated with their player profile, but they have not yet accepted the sync request email.

Confirmed/Synced: The player has an email address associated with their player profile and they have accepted sync request email. Confirmed means that the player has not created their own account within the app. Synced indicates that the player has created their own account within the app.

Swing Management

Golf swings are stored on our cloud infrastructure to ensure that your data is backed up at all times. When you take a swing, the sensor transfers the data to the app, then to our our servers. Make sure that you have access to the internet on your mobile device at all times preferably. Each 3D swing is around 5kb and a video swing is 5mb each.

Accumulating video swings can use up the space on your mobile device. Make sure that you have space on your mobile device when taking lots of video swings.

Compare a Swing

You can compare your swings yourself, to another player, (users added under the Players menu) or with any of the Zepp Pros in the app. Users that have captured swing data using the Zepp 2 sensor can compare the 3D rendering of their swing as well as any video recorded swings caught using the video tool to any professionals found in the app. Users without a sensor can compare the video views of their swings captured via the video tool to any of the professional's found in the app as well. This can be done in two separate areas of the app:

Select a swing you would like to compare so that you are viewing either the 3D analysis mode or video analysis mode. Once viewing the swing, open the control center located in the top right corner of the 3D view, followed by selecting "Compare This Swing". Select if you want to compare the swing to a "User" or a "Pro".

To compare a user swing select from the "Users" category. Swipe right to compare your swing to the Pros.

Share a Swing

Swings can be shared via email, Facebook, Twitter, Instagram, or WeChat from the 3D view. Find the swing that you would like to share and view the 3D view of the swing. From here, open the control center located in the top right corner and select "Share this Swing" followed by the channel that you would like to share your swing through. This feature is for swings captured using a Zepp sensor and will share a screenshot of the 3D view of your swing as well as the dashboard highlighting the swing's metrics.

Delete a Swing

There are a couple different ways in which you can delete a swing. In your swing history, swipe left across the swing that you'd like to delete and tap delete. Confirm the deletion by tapping on "remove" from the popup menu.

Alternatively, select the day in which you would like to delete swings and tap edit in the upper right corner of your swing history. Select the swings that you would like to delete followed by "Delete Selected Swings." Lastly, you can delete a selected swing by selecting the swing so that you are viewing it's 3D view, followed by selecting the three horizontal dots in the top right corner of the app and tapping delete.

Cloud Sync

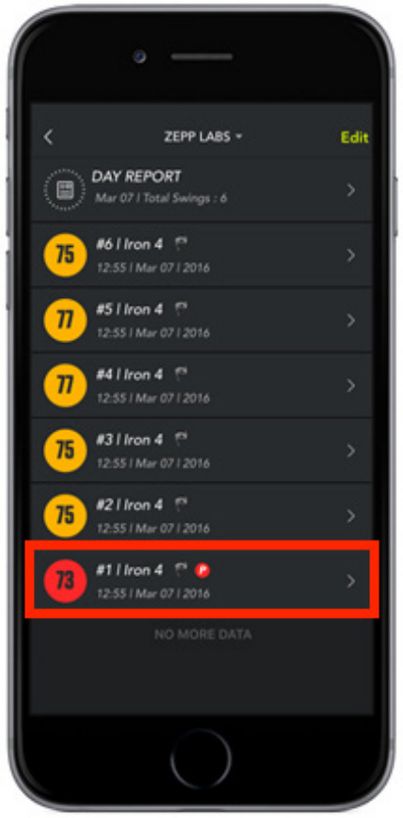
Whenever you swing, your swing data will automatically and instantly appear on your smartphone or tablet. There's no limit to how many swings you can store and analyze in the app. When you're connected to WiFi or a 3/4G network, your swings will automatically sync to the cloud. Cloud sync allows you to view your swing history when you sign in to the app from any mobile device. If you are working with multiple mobile devices you can choose whether to download your swings to the second device or keep the video swings on the server.

Cellular data usage is automatically enabled and can be turned off by visiting the settings section within the app located in the main menu. To disable cellular usage, simply slide "Only Sync On Wi-Fi" on. We recommend ensuring you have plenty of space available on your mobile device if you plan to capture many video swings

Note: Mobile devices that have limited space can run into storage limitions using the Zepp Golf app with video swings.
If video swings are backed up on the cloud, you can uninstall/reinstall the app. Then choose which video swings you want to download.

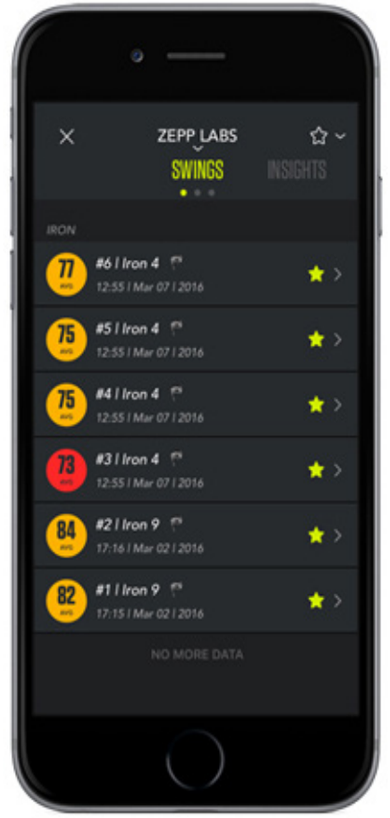
Practice Swings

Zepp Golf can capture your swings when practicing without a ball. Swings where you do not make contact with a ball or mat will be marked with a red “p” in your swing history, as shown below, which stands for practice.



Favorite a Swing

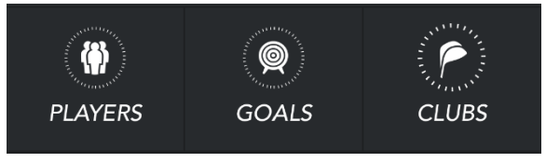
The favorite a swing feature allows you to keep track of all of the great swings you make. To favorite a swing with your sensor press power button within 5 seconds of your swing. Alternatively you can select the star icon located in the top right corner next to the calendar icon for any selected swing.



Account Management

User Profile

Tapping on the profile icon you will have your lifetime statics of all your swings that you have taken, along with a month to month trend of your swing score. You can add your sub users, goals and your clubs.



Tapping on the “edit” button you can set your grip, choose your handicap and select which role you prefer.

Clubs

There are various makes and models of clubs to choose from in the Zepp Golf app. If you don’t see your club, select “Generic” and ensure that your club’s shaft length is set correctly before you proceed

Set Goals and Track Improvements

Set Swing Goals according to your age or customize goals for each metric to track how each swing compares to your ideal metrics. Zepp generates an analysis of every swing based on your goals and color codes them according to how well you perform. Colors range from green (performing well), yellow (needs minor improvement) or red (needs major improvement).

Zepp.com

Web Portal

You can view all your swings on your desktop PC or Mac with the industry leading browsers like Firefox, Chrome, and Safari
Go to www.zepp.com/ click “My Account” section.

Create your account or login to your existing account that you created on the Zepp Golf app.

Facebook logins are welcomed.

Dashboard

The Dashboard is a place where you can see a high level view of all your metrics.

The Dashboard will show you most improved, top bat/club speed. Also what metric that needs work.

Analysis

The Analysis section will show you all your swings that you have taken within the Zepp app. You have view options to see your data on any given month, week or day.

Over time you can see your metrics and the trends to determine if you are improving or if there are areas that need more focus.

Players / Manage Players

All sub user info will be displayed along with their metrics for any given day, week, month, year or all time. In the settings menu you have the ability to add players / remove players from your roster.

Editing player profiles, checking sync status and number of swings can all be viewed from your PC or Mac.

General Information & Specifications

App Updates

Zepp will periodically add new features, updates, and improvements to the Zepp Golf app. It is recommended that you keep your Zepp Golf app updated to the latest version.

Using your Zepp in Wet Conditions

Your Zepp 2 sensor is water-resistant. It is sweat-proof, rain-proof, water resistant, and can function with light water exposure.

Customer Support

Troubleshooting and assistance for your Zepp Golf can be found at: https://support.zepp.com/?b_id=12410

Live Chat : Monday - Friday 8:00am - 5:00 PM PST

Technical Specifications

Zepp uses 3 MEMS sensors to measure motion in its proprietary motion engine capture system. This motion engine is used to capture speed, tempo, backswing position and more.

Return Policy and Warranty

Zepp provides a one-year limited warranty. Under conditions of the warranty agreement provided with your Zepp, purchasers will be entitled to repair or replacement for defective Zepp units. This warranty begins from the date of initial purchase. Zepp may also choose to refund the purchase price of the unit to the purchaser. Warranty information and the Zepp online web store return policy can be found in the Zepp Support Center online at https://golfsupport.zepp.com

Regulatory and Safety Notices

The symbol on the product or its packaging signifies that this product has to be disposed separately from ordinary household wastes at its end of life. Please kindly be aware that this is your responsibility to dispose electronic equipment at recycling centers so as to help conserve natural resources. Each country in the European Union should have its collection centers for electrical and electronic equipment recycling. For information about your recycling drop off point, please contact your local electrical and electronic equipment waste management authority or the retailer where you bought the product.

- Do not dispose of the Zepp sensor with household waste.
- Batteries are not to be disposed of in municipal waste stream and require separate collection.
- Disposal of the packaging and your Zepp should be done in accordance with local regulations.

For additional information on disposal and recycling, including contact details of a distributor in your region, please visit https://support.zepp.com